

Armstrong Offers Remote Diagnostic Tool To Help Engineers & Technicians Collaborate

Mobile App Provides Safe, Real-Time Solutions

May 19, 2020

From: Global Brand & Communications

Announcement

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FOR IMMEDIATE RELEASE

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May 19, 2020 - Armstrong Fluid Technology has announced a Remote Diagnostic Tool that allows the company's experts to consult in real-time with customers at their jobsites anywhere, anytime.

HVAC professionals can share live views of their installations via mobile devices and collaborate to implement solutions. The app even allows users to draw by touching the screen to highlight specific areas and provide detailed instructions.

In addition to facilitating safe physical distancing, Armstrong's Remote Diagnostic Tool will help provide faster issue response for reduced equipment downtime, quicker return to service and enhanced system efficiency.

The intuitive, augmented reality app is easy to use and requires no training. Interested HVAC professionals can learn more about Armstrong's Remote Diagnostic Tool by contacting an Armstrong representative or authorized service partner.

"We've been describing it as a platform agnostic video conferencing app for smartphones, with extra features for detailed interactions and direction. It's really changing the way tech support is delivered, and feedback from our customers has been 100% positive." said Rohit Mohindra, Armstrong's Lead Systems Architect. "It's the ideal solution for providing real-time expert advice while practicing safe physical distancing."

About Armstrong Fluid Technology

With over 1200 employees worldwide, operating seven manufacturing facilities on four continents, Armstrong Fluid Technology is known as an innovator in the design, engineering and manufacturing of intelligent fluid flow equipment, control solutions and digital technologies such as Design Envelope. With expertise in demand-based control, digitalization, fluid flow, and heat transfer, Armstrong Fluid Technology leads the fluid systems industry, including HVAC, plumbing, gas transmission and fire safety, providing the most energy-efficient and cost-effective solutions to building and facility professionals around the world.

Armstrong Fluid Technology is committed to sustainability. In 2019, Armstrong signed the Net Zero Carbon Buildings Commitment, a program launched by the World Green Building Council. As a signatory to the program, Armstrong has pledged to ensure that all its offices and manufacturing facilities will operate at net-zero carbon by the year 2030.