

# PRODUCT WARRANTY REPLACEMENT OR CREDIT REQUEST | FORM

File No: 9.014  
Date: OCTOBER 22, 2014  
Supersedes: 9.014  
Date: AUGUST 25, 2010

**Note:** Refer to Armstrong terms of sales and warranty file 9.10US or 9.10CA for product specific warranty conditions.

<b>CANADA</b>	.....	<b>UNITED STATES</b>
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F: +1 416 759-9101	.....	F: +1-716 693-8970

**EMAIL ORIGINAL CLAIM TO:**  
warrantyclaims@armstrongfluidtechnology.com

Requesting Company name: \_\_\_\_\_  
Address: \_\_\_\_\_ #: \_\_\_\_\_  
Name (please print): \_\_\_\_\_

**Application data required**

Customer name: _____
Job site name: _____
Installation date: _____ Failure date: _____
Item #: _____ Date code: _____ <small>(Must not exceed warranty period in 9.10)</small>
Original purchase order #: _____
Armstrong sales order #: _____
Pump application: _____ <small>(i.e. Domestic hot water, Re-Circulation, heating)</small>
Customer complaint: _____ _____

Request for credit:

- Do not return any pump without rg authorization from Armstrong
- Do not disassemble the pump
- To submit multiple items on one form please attach a spreadsheet file with all info in **Application data required** box above.

SUBMITTAL DATE : \_\_\_\_\_

**WHOLESALER/OEM CLAIM REFERENCE**

\_\_\_\_\_  
(i.e. your debit / return reference)

**ARMSTRONG USE ONLY**

Date received: \_\_\_\_\_  
WAR - BAAN reference: \_\_\_\_\_  
WCR - BAAN reference: \_\_\_\_\_  
Warranty account: \_\_\_\_\_  
Reference field 'A': \_\_\_\_\_  
Reference field 'B': \_\_\_\_\_  
Representative: \_\_\_\_\_  
Original sales order: \_\_\_\_\_  
Additional information: \_\_\_\_\_  
Sales text: \_\_\_\_\_  
Parts approved by: \_\_\_\_\_  
Order entered by: \_\_\_\_\_  
Date entered: \_\_\_\_\_